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March 24, 2008

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**Rizzoli's Automotive Scores 100% on Customer Satisfaction, According to AAA**  
*2008 continues long trend of earning high marks on AAA's annual evaluation.*

*San Luis Obispo, Ca* – Rizzoli's Automotive received the highest score possible on the American Automobile Association's (AAA) annual customer satisfaction evaluation. Rizzoli's has consistently scored in the top 10% every year since 1982 and the recent surveys show a 100% satisfaction rate.

AAA holds their Approved Auto Repair facilities to high standards and continually screens and monitors them to assure all criteria are met. On an annual basis the association evaluates and scores the customer satisfaction index and customer loyalty for all AAA Approved Auto Repair facilities. According to General Manager Kyle Rizzoli, the family-owned business places an emphasis on a high standard of service, both in terms of how they treat the customer and in getting the work done right the first time. "It's a family tradition," adds Rizzoli.

In the most recent survey, 300 responses were received, evaluating customer service, professionalism in solving problems, accuracy of estimates, service completion on promised date, and customer loyalty. Rizzoli's received 100% in all areas.

Rizzoli's Automotive is located at 2584 Victoria Lane in San Luis Obispo and 1149 W. Tama Lane off Skyway Drive in Santa Maria. For more information please call (805) 541-1082 or log on to [www.rizzolisautomotive.com](http://www.rizzolisautomotive.com).

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